

# PRNLink.com Training

***ABC Employer Group***

Getting Started



[Patient Search](#) > [Results](#) > U98765432 01

Mary Jane Doe



Medical

Mental Health

View Claims

[Coverage Details](#) [Estimate Costs](#)

USEFUL LINKS



**Eligibility as of date**

two years prior or up to 30 days in the future

09/25/2020



Update

**Patient ID:** U98765432 01

**Account #:** 7777777

[View patient's ID card](#)

**Coverage From:** 01/01/2020

**Account Name:** XYZ Employer

**Coverage To:** Present

**Plan:** Open Access Plus



This patient's employer provides a higher level of coverage through a preferred network. If you are part of this network, you can find additional coverage information at <https://www.prnlink.com>. For additional questions, contact Customer Support at 1.800.88Cigna



This is not a guarantee of coverage or that the coverage amounts shown will remain unchanged until the date services are rendered. Any claim submitted is subject to all plan provisions including eligibility requirements, exclusions, limitations and state mandates. Coverage will be determined on the basis of the facts existing when services are rendered.

[Patient and Plan Detail](#)





Decision making depends on the steady flow of relevant information from key data sources inside and outside your healthcare organization.

[Learn More](#)



“Healthcare is sorely in need of innovation that mines operational data to guide in clinical and financial planning. PRNLink.com makes information visible and accessible to the decision makers.”

- Patricia Page LaPenn, CEO

**Welcome to the new and improved PRNLink.com!**  
**This document contains a brief introduction to the site and its key features.**

To begin, click "Register."

PRNLink.com

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YOUR DATA → OUR PROCESS → YOUR SOLUTION

Decision making depends on the steady flow of relevant information from key data sources inside and outside your healthcare organization.

Learn More

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# New User Registration

Create a new account.

Email ( \* = Required )



Password \*



Confirm password \*



First Name \*

Last Name \*

Employer Name \*

Phone \*

NPI

Tax Id

All users will need to register for a new account.  
Provide the required information and click "Register."  
Once your registration has been verified, you will  
receive an email with a link to activate your account.

When you have an active account, click the "Login" link to access the new PRNLink.com.

## Log in

Use your local account to log in.

Email



Password

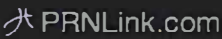







Log in

[Forgot your password?](#)


[Register as a new user](#)

Under "Eligibility and Benefits," select "Eligibility Lookup" to search for a record.  
Use an AMI for the quickest search.

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## Eligibility Lookup

AMI

Type an AMI 

First Name

Type a first name pattern

Last Name

Type a last name pattern

Day of Birth

mm/dd/yyyy or mm/dd

Submit

Clear criteria

Please provide some criteria to search for and submit your query.

Note:

- Alternate Member Identifiers (AMIs) may not be unique
- Members may have more than one coverage

If a member has PPO benefits, only one link will be listed in the Eligibility Lookup under "Benefits."

## Eligibility Lookup

AMI

First Name

Last Name

Day of Birth

Type an AMI



Type a first name pattern

Latar

mm/dd/yyyy or mm/dd

Submit

[Clear criteria](#)

## Results 1 Records

AMI	Member Name	Sex	DOB	PCP Eff	PCP End	Plan Type	Provider Group	PCP Name	Benefits	PCP History
U7847599101	DANA LATARETE	F	08/13/1979	05/01/2020	12/31/9999	FFS	PSI HEALTH		<a href="#">PDF</a>	<a href="#">PCP History</a>



The PPO Report includes links to benefits documents.

# PPO

[Home](#) / [Eligibility Lookup \(back\)](#) / PPO

## CIGNA Benefits Menu for COFS

Effective Date Filter: 01/01/2020

Account Number:	374614	Account Name:	CLEAN OCEAN FAMILY HEALTH
Branch Code:	282	Benefit Option Code:	HRA4D
Benefit Effective Date:	01/01/2020	Network ID:	OA001

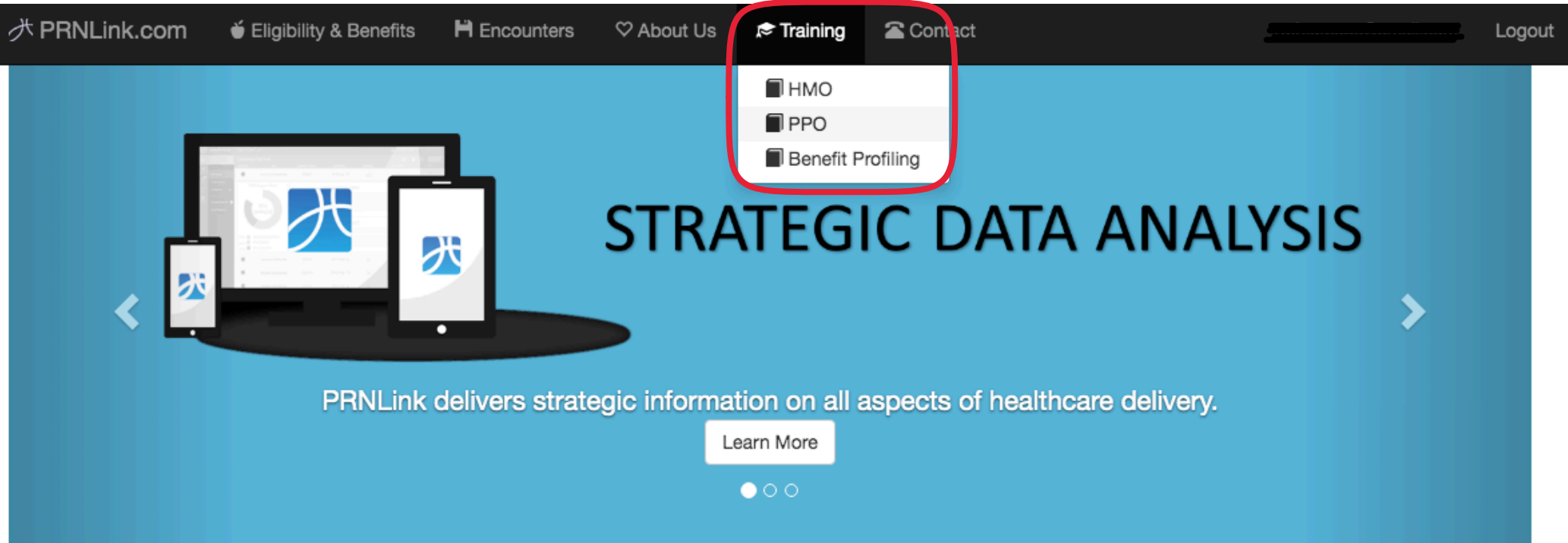
Category	Category Description
BA	<a href="#">Benefit Abstract</a>
ME	<a href="#">Medical Benefits</a>
PE	<a href="#">Plan Exclusions</a>
PL	<a href="#">Plan Limits</a>

Links from the PPO Report page open as PDFs.

Member ID:	4845376788	AMI:	00023356987
Member Name:	CALLAE GACE	End Date:	12/31/9999
Benefit Option Code:	LF34	Branch Code:	PALT

Benefit		In-Network	Out-of-Network			
Physician Services - Office Visits						
Physician Office Visit – Primary Care Physician (PCP) <ul style="list-style-type: none"><li>PCP copay applies to OB-GYN &amp; Midwives</li></ul>		\$30 Primary Care Physician (PCP) copay, then your plan pays 100%	\$50 Primary Care Physician (PCP) deductible			
Physician Office Visit – Specialist		\$50 Specialist copay, then your plan pays 100%	\$75 Specialist deductible			
Inpatient						
Inpatient Hospital Facility Services		After the plan deductible is met, your plan pays 80%	After the plan deductible is met, your plan pays 60%			
Semi-Private Room: In-Network: Limited to the semi-private negotiated rate / Out-of-Network: Limited to semi-private rate						
Private Room: In-Network: Limited to the semi-private negotiated rate / Out-of-Network: Limited to semi-private rate						
Special Care Units (Intensive Care Unit (ICU), Critical Care Unit (CCU)): In-Network: Limited to the negotiated rate / Out-of-Network: Limited to ICU/CCU daily room rate <ul style="list-style-type: none"><li>Includes Inpatient Rehabilitation</li></ul>						
Place of Service - your plan pays based on where you receive services						
Note: Services where plan deductible applies are noted with a caret (^).						
Benefit	Emergency Room / Urgent Care Facility		Outpatient Professional Services		*Ambulance	
	In-Network	Out-of-Network	In-Network	Out-of-Network	In-Network	Out-of-Network
Emergency Care	\$175 per visit (copay waived if admitted) then your plan pays 100%		Covered same as plan's Outpatient Professional Services		Plan pays 80% ^	
Urgent Care	\$50 per visit, then your plan pays 100%	\$75 per visit, then your plan pays 100%	Covered same as plan's Outpatient Professional Services	Covered same as plan's Outpatient Professional Services	Not Applicable*	
*Ambulance services used as non-emergency transportation (e.g., transportation from hospital back home) generally are not covered.						

This guide is housed on PRNLink.com under "Training."



The banner features a dark blue header with navigation links: PRNLink.com, Eligibility & Benefits, Encounters, About Us, Training, and Contact. The 'Training' link is highlighted with a red box and contains a dropdown menu with options: HMO, PPO, and Benefit Profiling. Below the header is a large blue banner with the text 'STRATEGIC DATA ANALYSIS' and an illustration of a laptop and tablet displaying the PRNLink logo. A 'Learn More' button is centered below the text.

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HMO  
PPO  
Benefit Profiling

# STRATEGIC DATA ANALYSIS

PRNLink delivers strategic information on all aspects of healthcare delivery.


Learn More


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Thank you for using the new PRNLink.com! Please let us know if you have any questions.

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## Contact PRNLink.com

### Questions?

PRNLink.com understands your business needs. We have been managing 'at risk healthcare' for over 15 years. We will love to help. Call us at (800) 249-9031 or send an email to [support@prnlink.com](mailto:support@prnlink.com).